



## **ST LUKE'S PUBLIC INFORMATION**

### **How to report your concerns about an adult**

If you're worried about the safety of an adult at St Luke's Community Centre, please let us know!

#### **What is safeguarding adults?**

Safeguarding means protecting an adult's right to live in safety, free from abuse or neglect. St Luke's is committed to ensuring adults who are vulnerable because of their mental or other disability, age or illness etc are protected from harm, abuse or exploitation.

#### **What are the main categories of abuse of vulnerable adults?**

**Physical ~ Financial ~ Sexual ~ Psychological ~ Discriminatory ~ Emotional ~ Neglect ~ Modern day slavery ~ Organisational ~ Domestic abuse**

#### **How should I let St Luke's know if I have concerns?**

You should ask at Reception to speak with our Director of Services, Keren Wiltshire. She can also be contacted by email [kerenwiltshire@slpt.org.uk](mailto:kerenwiltshire@slpt.org.uk) or you can ring 07967 833720. If Keren is absent, please ask Reception for contact details for Michael Ryan or Cathy Carpenter. If neither are available, Reception will take your details and we will contact you direct.

#### **What will happen next?**

You will discuss your concerns with the Director of Services who will pass them on to the Chief Executive to agree action to be taken. If it is agreed there are grounds for concern, the matter will be reported to Social Services who will decide on the next course of action.

#### **Can my concern stay confidential?**

No, if we share your concern about the safety of a vulnerable adult we will always report this information to Social Services and possibly the Police. However, the matter will not be shared with others.